F&I COMPLIANCE SERIES

Part II: Deal Documentation Compliance







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Disclaimer

This presentation is not meant to provide you with legal advice. Please consult your attorney for legal advice.





F&I Compliance
Training Series:
From Deal
Negotiation to
Post-Contract

Part I: Compliance When Negotiating (January 2021)

Part II: Deal Documentation Compliance (Today)

Part III: Warranty, CPO and Vehicle History (March 2021)

Part IV: Post-Contract (April 2021)









Overview F&I Compliance: Daunting Task

Multitude of applicable federal and state laws

CALIFORNIA

Consumers Legal Remedies Act
Unfair Competition Law
Automobile Sales Finance Act
Vehicle Leasing Act
Vehicle Code & Regulations





Overview F&I Compliance: Daunting Task

(Continued)

FEDERAL

Reg. Z

Reg. M

Fair Credit Reporting Act

Equal Credit Opportunities Act

Fair Credit and Accurate Credit Transactions Act

Gramm Leach Bliley Act

Red Flags Rule

Safeguards Rule

OFAC Statutes

Federal Trade Commission Act

Truth in Lending Act

Consumer Leasing Act







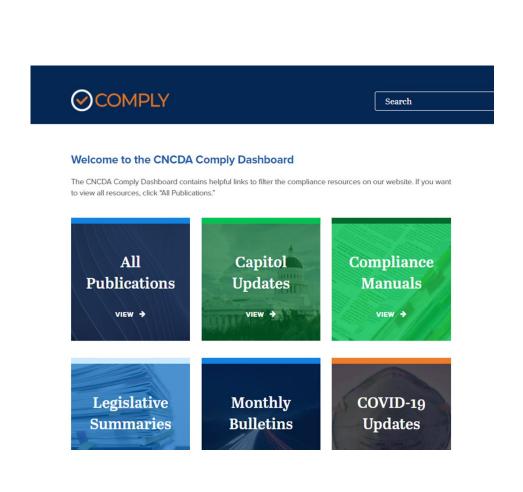
$\frac{Overview}{(Continued)}$

Resulting Process

- 553 Contract
 - Over 2 Feet Long
- F&I Manual
 - 200+ Pages
- Numerous Forms
- Time-Consuming Process
- Mistakes Easy to Make







Overview (Continued)

Resources Available

- NADA Compliance Guides
- Legal Counsel
- CNCDA Legal Hotline
- CNCDA F&I Compliance Manual which is available on our website (www.cncda.org) under the "CNCDA Comply" tab.
- Reynolds & Reynolds Forms





Compliance Goals

- Avoid lawsuits
 - Rescission / attorney fees
- Avoid enforcement actions
 - Penalties / fines
 - License revocation
- Avoid dealership being forced to hold deals
 - Bad business







How to Attain Goals

- CONSISTENT THEMES
 - Treat Customers Honestly
 - Treat Customers Fairly
 - Give Required Disclosures
 - Give Customers Copies of Documents







How to Attain Goals (Continued)

• CONSISTENT PROCESS

- Have Good Communication Among Dealership Personnel
- Use Good Forms and Know Their Content
- Periodically Review Forms / Consult Legal Counsel
- Review Customer Complaints Immediately and Thoroughly
- Be Resourceful to Resolve







LAW 553-CA-ARB 7/16

	Co	ontract Number	R.O.S. Number	Stock Number
Buyer Name and Addr (Including County and			me and Address unty and Zip Code)	Seller-Creditor (Name and Address)
n the front and back of t	this contract. You agre	ee to pay the Seller - Credit	tor (sometimes "we" or "us" in this contra	u choose to buy the vehicle on credit under the agreement ct) the Amount Financed and Finance Charge in U.S. fund Disclosures below are part of this contract.
New Used Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
				Personal, family or household unless otherwise indicated below. business or commercial
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. % YOUR PAYMENT SCHE Number of Payme One Payment of One Payment of	FINANCE CHARGE The dollar amount the credit will cost you. (e) DULE WILL BE:	The amount of credit provided will to you or you	Total of Payments ea amount you have paid after u have made all payments as scheduled. Total Sale Price The total cost of your purchase on credit, including your down payment of \$	STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy or not buy other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process. Vehicle Insurance Term Premium \$ Ded. Comp., Fire & Theft
One Payment of			Monthly beginning	PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PRYMENT. FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit. Buyer X.
One final payment				Co-Buyer X Seller X
	received in full within 10 day ou may be charged a minim	s after it is due, you will pay a late ci um finance charge. ehicle being purchased.	harge of 5% of the part of the payment that is late.	OPTIONAL DEBT CANCELLATION AGREEMENT. A debt cancellation agreement is not required to obtain credit and will not be provided unless you sign below and agree to pay the

RISC

- Key Document contractual agreement with required disclosures
- No blanks; signed/initialed by customer
- Show contract to customer and allow him or her to possess contract before signing
- Give customer signed copy
- 7-year record retention requirement



Vehicle Description and Primary Use

- DEMOS/LOANERS are always used vehicles
- MAKE SURE PROPER MODEL & TRIM PACKAGE ON CONTRACT
- Primary use Personal or Commercial
- Verify odometer reading on contract rewrites

Nev Use	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
				Personal, family or household unless otherwise indicated below. business or commercial





Vehicle Price - RISC

- Section 1.A1 Cash Price of vehicle as equipped
- Section 1.A2 Cash price of accessories requested by customer

1. Total Cash Price	
A. Cash Price of Motor Vehicle and Accessories	\$(A)
1. Cash Price Vehicle	\$
2. Cash Price Accessories	\$
3. Other (Nontaxable)	
Describe	\$
Describe	\$











Blank Box

Can be used to add additional terms to RISC to avoid violating Single **Document Rule**

However, lender approval required Do not leave blank if unused

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU	U IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHI	ficle, you should contact your insurance agent.
THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE	UNDERSTANDS THESE PUBLIC LIABILITY TERMS AN	ID CONDITIONS.

copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.







Downpayment Issues

- Rebates Manufacturer/captive finance company/utilities/ government
- ∘ RISC/553
 - 6E Manufacture/Finance Company Rebates
 - ∘ 6F Other-Clean Vehicle
- Credit Card Payments
 - Lender Issues
 - Dispute Remedies

10	tal Downpayment					
A.	Total Agreed Value of Property Being Traded-	In (see Trade-In Vehicle(s)):	\$		(A)	
	Vehicle 1 \$Vehic	le 2 \$	-32			
B.	Total Less Prior Credit or Lease Balance (e)		\$		(B)	
	Vehicle 1 \$Vehic	le 2 \$				
C.	Total Net Trade-In (A-B) (indicate if negative	number)	\$		(C)	
	Vehicle 1 \$Vehic	le 2 \$	-0			
D.	Deferred Downpayment Payable to Seller		\$		(D)	
E.	Manufacturer's Rebate		\$		(E)	
F.	Other		\$		(F)	
G.	Cash, Cash Equivalent, Check, Credit Card, o	or Debit Card	\$		(G)	
Tot	tal Downpayment (C through G)			\$		(6)
(If n	negative, enter zero on line 6 and enter the amount less t	han zero as a positive number on line	1J above)			
An	nount Financed (5 less 6)			\$		(7)
	A. B. C. D. E. F. G. (If I	A. Total Agreed Value of Property Being Traded-Vehicle 1 \$ Vehic B. Total Less Prior Credit or Lease Balance (e) Vehicle 1 \$ Vehic C. Total Net Trade-In (A–B) (indicate if negative referred to the vehicle 1 \$ Vehic D. Deferred Downpayment Payable to Seller E. Manufacturer's Rebate F. Other G. Cash, Cash Equivalent, Check, Credit Card, of Total Downpayment (C through G)	A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)): Vehicle 1 \$	A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)): Vehicle 1 \$ Vehicle 2 \$ B. Total Less Prior Credit or Lease Balance (e) Vehicle 1 \$ Vehicle 2 \$ C. Total Net Trade-In (A-B) (indicate if negative number) Vehicle 1 \$ Vehicle 2 \$ D. Deferred Downpayment Payable to Seller E. Manufacturer's Rebate F. Other \$ G. Cash, Cash Equivalent, Check, Credit Card, or Debit Card Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1J above)	A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)): Vehicle 1 \$ Vehicle 2 \$ B. Total Less Prior Credit or Lease Balance (e) Vehicle 1 \$ Vehicle 2 \$ C. Total Net Trade-In (A-B) (indicate if negative number) Vehicle 1 \$ Vehicle 2 \$ D. Deferred Downpayment Payable to Seller E. Manufacturer's Rebate F. Other \$ G. Cash, Cash Equivalent, Check, Credit Card, or Debit Card Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1J above)	A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)): Vehicle 1 \$





YOUR PAYMENT SCHEDULE WILL E	YOUR PAYMENT SCHEDULE WILL BE:						
Number of Payments:	Amount of Payments:	When Payments Are Due:					
One Payment of							
One Payment of							
One Payment of							
		Monthly beginning					
One final payment							

D. Deferred Downpayment Payable to Seller \$	(D)	
E. Manufacturer's Rebate \$	(E)	
F. Other\$	(F)	
G. Cash, Cash Equivalent, Check, Credit Card, or Debit Card \$	(G)	
Total Downpayment (C through G)	\$	(6)
(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1J above)		
Amount Financed (5 less 6)	\$	(7)

How To Handle Deferred Downpayments

- Must Be Collected No Later Than Due Date of Second Regular Monthly Payment
- Do Not Use Hold Check Agreements
- Must Be Disclosed In RISC
 - Itemization Section
 - Payment Schedule Section
 - Total of Payments Box
- No Authority for Them in Leases







Leases

- Key document contractual agreement and required disclosures
- Follow same process as RISC
- No blanks
- Show to customer
- Give signed copy to customer
- Personal vs. Business designation
 - Record retention

	2. DESCRIPTION OF VEHICLE						
New/Used	Model Year	Make	Model	Body Style	Color	VIN	Odometer
	Primary Use:	 Personal, fami 	ly or household.	 Commercial, 	business or agri	cultural.	

	FEDERAL CONSUMER LEASING ACT SEGREGATED DISCLOSURES						
Amount Due at	Monthly Payments	Other Charges (not part	Total Payments				
Lease Signing or		of your Monthly	(The amount you will have				
Delivery	Your first Monthly Payment of \$ is due on	Payment)	paid by the end of the Lease)				
(Itemized below)	, followed bypayments of	Disposition fee (if you					
	\$ due on the of each month.	do not purchase the	\$				
\$		Vehicle)					
	The total of your Monthly Payments is \$	\$ <u>NA</u>					
		\$ <u>NA</u>					





Itemization of Gross Capitalized Cost							
You will pay for the following items over the Lease Term, as part of your Monthly Payment:							
a. Agreed-Upon Value of the Vehicle as equipped at time of signing the Lease	\$						
b. Agreed-upon value of each accessory and item of optional equipment							
the lesser (Dealer) agrees to add to the vehicle after lease signing:							
i.	+						
iii.	+						
iv.	+						
c. Taxes	+						
d. Initial Title, License and Registration Fees e. Service Contract (Optional)	+						
e. Service Contract (Optional) f. Credit Life Insurance Premium (Optional)	+						
g. Credit Disability Insurance Premium (Optional)	+						
h. Debt Cancellation Agreement (GAP) (Optional)	+						
i. Outstanding Prior Credit or Lease Balance	+						
j. Document Processing Charge (Not a Governmental Fee)	+						
k. Electronic Vehicle Registration or Transfer Charge (Not a Governmental Fee)	+						
I. Acquisition Fee	+						
Other Goods or Services (Describe)							
m	<u>+</u>						
o. Gross Capitalized Cost	=						

Leases Gross Capitalized Cost Itemization





Agreed-Upon Value is the vehicle price

Advertised price issue





For Trade-in, Turn-in, and other individu	For Trade-in, Turn-in, and other individualized agreements					
By:	By: Lessor					

Lessee agrees that if this lease cannot be assigned by Dealer to a financial institution on terms acceptable to Dealer and Dealer gives Lessee notice within 10 days, this lease will be rescinded. Lessee must then return the vehicle to the dealer in good condition and Dealer will then return to Lessee all consideration paid.

Lessee is turning in the following lease vehicle: ______. Dealer will return the vehicle to _____ in its current condition and its current mileage of ______. [Dealer will also pay \$_____ due under the lease on behalf of Lessee. All other sums due under the lease will be paid by Lessee.].

<u>Leases</u> <u>Blank Box</u>

- 8 point font
- Signature/initials recommended
- Get lender approval
 - 10-day right to rescind
 - Lease Return Rights





Leases Amount Due at Lease Signing or Delivery

- Itemization required by Federal Law
- Capitalized cost reduction is the "downpayment"
- No way to properly document a "deferred downpayment"

Itemization of A	mount Due at	Lease Signing or Delivery	
Amount Due at Lease Signing or Delivery:		How the Amount Due at Lease Signing or Delivery will be	Paid:
Capitalized Cost Reduction First Monthly Payment Refundable Security Deposit Title, Registration and License Fees Tax on Capitalized Cost Reduction Document Processing Charge (Not a Governmental Fee) Electronic Vehicle Registration or Transfer Charge (Not a	\$ \$ \$ \$ \$	Net Trade-in Allowance Rebates and Noncash Credits Amount to be Paid in Cash	\$ \$ \$
Governmental Fee) California Tire Fee	\$ \$ \$ \$ \$ \$	Total	\$







Trade-In Vehicle(s)
1. Vehicle 1	
Year Make	
ModelOdon	neter
VIN	
a. Agreed Value of Property	\$
b. Buyer/Co-Buyer Retained Trade Equity	\$
c. Agreed Value of Property	
Being Traded-In (a-b)	\$
d. Prior Credit or Lease Balance	\$
e. Net Trade-In (c–d) (must be ≥ 0	
for buyer/co-buyer to retain equity)	\$
2. Vehicle 2	
Year Make	
ModelOdon	neter
VIN	
a. Agreed Value of Property	\$
b. Buyer/Co-Buyer Retained Trade Equity	\$
c. Agreed Value of Property	
Being Traded-In (a-b)	\$
d. Prior Credit or Lease Balance	\$
e. Net Trade-In (c–d) (must be ≥ 0	
for buyer/co-buyer to retain equity)	\$
Total Agreed Value of Property	
Being Traded-In (1c+2c)	\$*
Total Prior Credit or Lease	
Balance (1d+2d)	\$*
Total Net Trade-In (1e+2e)	\$*
(*See item 6A-6C in the Itemization of	Amount Financed)

Trade-ins

- Disclose Properly Designated section RISC/Leases
- Confirm pay-off Trade-in payoff agreement
- Wait to pay-off Required within 21 days
- Avoid over allowance
- Lease Returns
 - Make clear what is happening
- Retained equity situation
 - Delay payment

Description of	Trade-in Vehicle			
Year	Make	Model	Agreed Upon Value	\$
VIN			Amount Owed on Trade-in Net Trade-in Allowance	\$





Negative Equity

Exists Only After Application of Downpayment Amounts Know How to Disclose

- Prior credit or lease balance line on RISC or
- Similar line on lease form (itemization of gross capitalization cost section)
- Don't bury in the cash price or agreed value of vehicle
- Red Flag
 - Pay-Off Matches Vehicle Value
 - J. Prior Credit or Lease Balance (e) paid by Seller to

 Vehicle 1 _______ Vehicle 2 ______ \$_____(J)



Arbitration Clause

- Important to Understand Customer Review
- ∘ 553 Version 553-CA-ARB
- Must ensure customer signs on front
 - Class Action Waiver Key
- Lease Forms Version

Agreement to Arbitrate: By signing below, you agree that, pursuant
to the Arbitration Provision on the reverse side of this contract, you
or we may elect to resolve any dispute by neutral, binding arbitration
and not by a court action. See the Arbitration Provision for additional
information concerning the agreement to arbitrate.

Co-Buyer Signs X _____





Dealership Right to Cancel

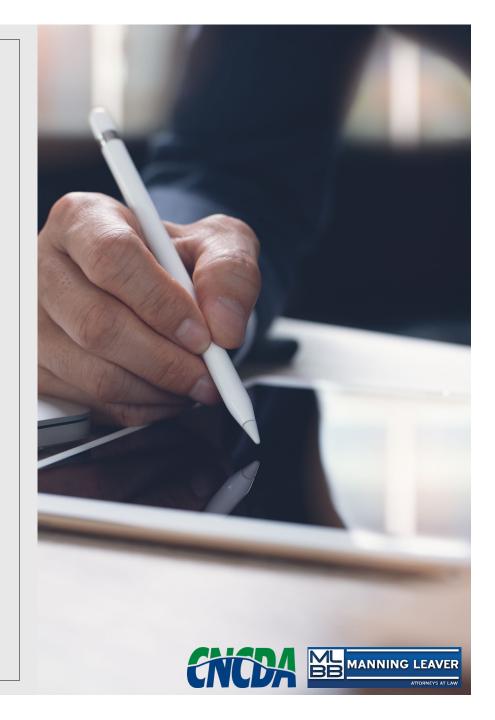
- AVAILABLE ONLY IF PROVISION IN CONTRACT
- RETAIL SALES: Provision on back of RISC only applies if customer signs section on front - key
- LEASES: Not included in all forms
 - If not, type into blank box and have customer initial
- If too many contracts cancelled, can lead to Yo-Yo financing allegations

SELLER'S RIC	GHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's F	Right to Cancel section on the back giving the Seller the right to cancel if Seller is unable to assign
this contract to	o a financial institution will apply.	
Buyer X		Co-Buyer X



E-Contracting

- Follow normal process for both RISC/Lease
- Not clearly authorized by California law; allowed under federal law
 - CNCDA introducing legislation this year to resolve this issue and clearly allow electronic contracting under California law.
- Customer Meaningful chance to review
- Should be able to see screen
- Provide copy before signing





Optional F&I Products

- Theft Deterrent Devices
- Surface Protection Products
- EV Charging Station
- Debt Cancellation Agreement
- Used Vehicle Contract Cancellation Option Agreement





Optional F&I Products (Continued)

Disclose Properly in Forms

- Section 1 in 553
 - "Paid to" issue
- Match Pre-Contract Disclosure Form (Only for Sales)
- Lease Optional Products and Services Section Disclose each product
 - Clear Disclosure Key
- NADA option product program
 - Overlaps with pre-contract disclosure requirement
 - Consult legal counsel

B.	Document Processing Charge (not a governmental fee)	\$ (B))
C.	Emissions Testing Charge (not a governmental fee)	\$ (C)
D.	(Optional) Theft Deterrent Device(s)		
	1. (paid to)	\$ (D	1)
	2. (paid to)	\$ (D:	2)
	3. (paid to)	\$ (D:	3)
E.	(Optional) Surface Protection Product(s)		
	1. (paid to)	\$ (E	1)
	2. (paid to)	\$ (E	2)





SINGLE DOCUMENT RULE

Different for Retail vs. Leases





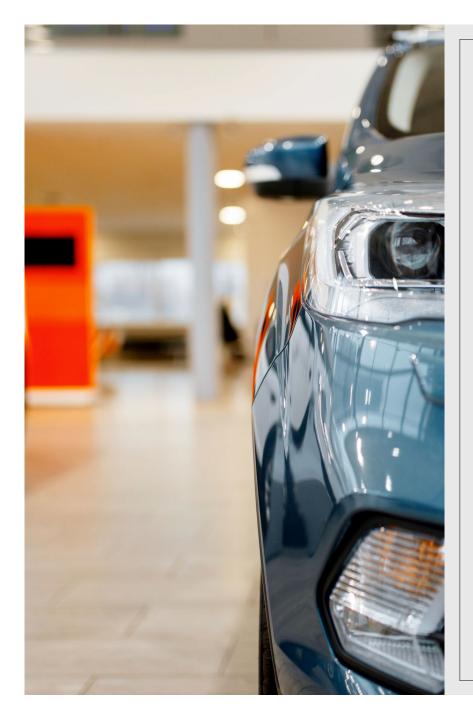


Retail Single Document Rule

 The contract must contain all of the agreements of the buyer and seller with respect to the total cost and the terms of the payment for the vehicle







<u>Leases</u> <u>Single Document Rule</u>

 The lease agreement must contain all of the agreements of the lessor and lessee with respect to the obligations of each party.





EXAMPLES OF SINGLE DOCUMENT RULE VIOLATIONS

- Hold Check Agreements
- Pay Off Adjustment Forms
- Trade-In History Disclosure Forms
- Export Agreements
- Incorporate By Reference Solution
- Get Lender Approval





LAW LAWCA-412Q

U.N. I.S. E. Y. The Bourgets, and Boundary Company | U.N. I.N. S.

DUE BILL

Service Hours

	n of Parties					
yer/Lessee	Name(s) ('you')			Phone		
ddress	Street		City State	Zip	Contrac	ct Date
ealership ("d	dealer")				Salesperson	
ntificatio	on of Vehicle ("Vehicle")					
ar	Make	Model	VIN		S	tock Number
etion A: A	Acknowledgment of Wor	*				
erforme charge .1.	ed at no additional ch	harge. If you reques	Section A, if any, is the tany additional work, the additional work.			
.2.						
.4.						
.5.						
otion B: A		harges for the acce	ssories described in			
otion B: A fou ackn ou and i ne Vehic nstalled a f charge	nowledge that the chincluded in the retai cle with your conse at no additional cha	harges for the acce il installment sale or ent. These accesso rge. If you request a	ssories described in lease contract you e ries are the only ac dditional accessories of such accessories.	entered into cessories th , dealer will p	for the purcha at you are er	ase or lease on ntitled to have
fou acknow and in the Vehicles of charge 3.1.	nowledge that the chincluded in the retai cle with your conse at no additional cha	harges for the acce il installment sale or ent. These accesso rge. If you request a	r lease contract you e ries are the only acc dditional accessories	entered into cessories th , dealer will p	for the purcha at you are er	ase or lease on ntitled to have
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oction B: A you ackn you and i he Vehic nstalled of of charge 3.1. 3.2. 3.3.	nowledge that the chincluded in the retai cle with your conse at no additional cha	harges for the acce il installment sale or ent. These accesso rge. If you request a	r lease contract you e ries are the only acc dditional accessories	entered into cessories th , dealer will p	for the purcha at you are er	ase or lease on ntitled to have
You acknown you and in the Vehich stalled to for charge 3.1. 3.2. 3.3. 3.4.	nowledge that the clincluded in the retailcle with your conseat no additional chailes for your approval	narges for the acce- il installment sale or int. These accessorge. If you request a prior to installation	r lease contract you e ries are the only acc dditional accessories	entered into cessories th , dealer will p	for the purcha at you are en provide you wi	ase or lease on titled to have the control of the c
fotion B: A four acknowledge of the Vehicustalled of charge 3.1. 3.2. 3.3.4. PLEASE PI	nowledge that the clincluded in the retailcle with your conseat no additional chailes for your approval	narges for the acce- il installment sale or int. These accessorge. If you request a prior to installation	r lease contract you eries are the only accedificational accessories of such accessories. VAILABLE WHILE THE WIT AS SOON AS POSSIB	entered into pessories the dealer will pessorie the dealer will be added to the dealer will be added to the dealer will be added to the deal	for the purcha at you are en provide you wi	ase or lease on titled to have the control of the c
sotion B: A fou acknown b: A fou acknown b: A fou acknown b: A fou acknown b: A four	nowledge that the clincluded in the retailcle with your conseat no additional chailes for your approval	narges for the acce- il installment sale or int. These accessorge. If you request a prior to installation CARS WILL NOT BE AL SERVICE DEPARTMEN	r lease contract you eries are the only acciditional accessories of such accessories.	entered into pessories the dealer will pessorie the dealer will be added to the dealer will be added to the dealer will be added to the deal	for the purcha at you are et provide you wi ATION IS BEING ULE AN APPOIN	ase or lease on titled to have the control of the c

Due Bills

- Should be used as a "to-do" list
- Not to be used for making disclosures regarding warranties, vehicle history, etc.
- Time limitations can violate the single document rule





Documents Not Subject To The SDR

 Express warranties, service contracts, insurance policies, debt cancellation agreement, theft deterrent devices (e.g. Lojack, etc.), other third party documents describing properly disclosed aftermarket goods or services





(Retail Installment Sale Contract) Pb. 4/12

NOTICE TO COSIGNER (Traducción en Inglés Se Requiere Por La Lev)

You are being asked to guarantee this debt. Think carefully before you do. If the borrower doesn't pay the debt, you will have to. Be sure you can afford to pay if you have to, and that you want to accept this responsibility.

You may have to pay up to the full amount of the debt if the borrower does not pay. You may also have to pay late fees or collection costs, which increase this amount.

The creditor can collect this debt from you without first trying to collect from the borrower. The creditor can use the same collection methods against you that can be used against the borrower, such as suing you, garnishing your wages, etc. If this debt is ever in default, that can be become a part of your credit record.

This notice is not the contract that makes you liable for the debt.

AVISO PARA EL FIADOR (Spanish Translation Required By Law)

Se le está pidiendo que garantice esta deuda. Piénselo con cuidado antes de ponerse de acuerdo. Si la persona que ha pedido este préstamo no paga la deuda, usted tendrá que pagarla. Esté seguro de que usted podrá pagar si sea obligado a pagarla y de que usted

Si la persona que ha pedido el préstamo no paga la deuda, es posible que usted tenga que pagar la suma total de la deuda, mas los cargos por tardarse en el pago o el costo de cobranza, lo cual aumenta el total de esta suma.

El acreedor (financiero) puede cobrarle a usted sin, primeramente, tratar de cobrarle al deudor. Los mismos metodos de cobranza que pueden usarse contra el deudor, podran usarse contra usted, tales como presentar una demanda en corte, quitar parte de su sueldo, etc. Si alguna vez no se cumpla con la obligación de pagar esta deuda, se puede incluir esa información en la historia de credito de usted.

Este aviso no es el contrato mismo en que se le echa a usted la responsabilidad de la deuda.

Contract Number		Número de Contrato	
BUYER	DATE	COMPRADOR	FECHA
CO-BUYER COSIGNER ACKNOWLEDGES RECEIPT OF A COPY OF THIS N	DATE OTICE.	CO-COMPRADOR EL FIADOR ACUSA RECIBO DE UNA COPIA DE ESTE AVISO.	FECHA
X COSIGNER SIGNATURE X	DATE	X FIRMA DEL FIADOR X	FECHA
COSIGNER SIGNATURE LAW FORM NO. LAWCA-177 PDC and 655 to The Reproduced Emporing Company 10 DDD	DATE	FIRMA DEL FIADOR W/da 18401400 SERRERANDERS SERVICES DE SERVICES	FECHA

(Lease Agreement)

NOTICE TO COSIGNER (Traducción en Inglés Se Requiere Por La Lev)

You are being asked to guarantee this lease. Think carefully before you do. If the lessee doesn't pay, you will have to. Be sure you can afford to pay if you have to, and that you want to accept this responsibility.

You may have to pay up to the full amount owed on the lease if the lessee does not pay. You may also have to pay late fees or other collection costs, which increase this amount.

The lessor can collect on the lease from you without first trying to collect from the lessee. The lessor can use the same collection methods against you that can be used against the lessee, such as suing you, garnishing your wages, etc. If this lease is ever in default, that fact may become part of your credit record.

This notice is not the contract that makes you liable for the lease obligation

AVISO PARA EL FIADOR (Spanish Translation Required By Law)

Se le está piediendo que garantice este arrendamiento. Piénselo con cuidado antes de ponerse de acuerdo. Si el arrendatario no paga, usted tendrá que pagar. Esté seguro de que usted podrá pagar si sea obligado a pagar y de que usted desea aceptar la responsabilidad.

Si el arrendatario no paga, es posible que usted tenga que pagar la suma total debida en el contrato de arrendamiento, más los cargos por tardarse en el pago o el costo de cobranza, los cuales aumentan el total de esta suma.

La compañía arrendadora puede cobrarle a usted por la suma debida en el arrendamiento, sin, primeramente, tratar de cobrarle al arrendatario. Los mismos métodos de cobranza que pueden usarse contra el arrendatario, podrán usarse contra usted, tales como presentar una demanda en corte, quitar parte de su sueldo, etc. Si alguna vez no se cumpla con la obligación del arrendamiento, se puede incluir esa información en la historia de credito de usted.

Este aviso no es el contrato mismo en que se le echa a usted la responsabilidad del arrendamiento

Contract/Lease Number		Contrato/Número del arrendamiento		
LESSEE	DATE	ARRENDATARIO	FECHA	
LESSEE	DATE	ARRENDATARIO	FECHA	
COSIGNER ACKNOWLEDGES RECEIPT OF A COPY OF THIS NOTICE.		EL FIADOR ACUSA RECIBO DE UNA COPIA DE ESTE AV	EL FIADOR ACUSA RECIBO DE UNA COPIA DE ESTE AVISO.	
x		x		
COSIGNER SIGNATURE	DATE	FIRMA DEL FIADOR	FECHA.	
X		X		
COSIGNER SIGNATURE	DATE	FIRMA DEL FIADOR	FECHA.	

Co-Signer Notice

- Required for both retail contracts & leases BEFORE contract/lease signed
- Foreign language issues
- Consequences neither dealer nor lender can sue co-buyer or co-lessee if notice not signed.





Autobroker Fee Disclosure

Must be disclosed on 553 Sale Contract

AUTO BROKER FEE DISCLOSURE

If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

Name of autobroker receiving fee, if applicable:





Other Documents

- Translated Contract Acknowledgment
- Credit Application
- Credit Score Disclosure
- CPO Checklist (if applicable)
- Buyers Guide (if applicable)
- Dealer Warranty (if applicable)
- Used Vehicle Contract Cancellation Option (if applicable)
- F&I Products Debt Cancellation Agreement, Service Contract Forms







Best Practices

- Contract or lease should be the last document signed by customer
- Customers should be provided with copies of any documents signed





QUESTIONS?

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